

HUMAN FACTORS SPECIALIST / USER INTERFACE DESIGNER

We seek energetic, talented, and qualified individuals to join our consulting team.

Background

Our team members work together and with clients to produce compelling user experiences and effective user interfaces. Our research activities include field observations of people interacting with complex systems and interviews with potential users of prototype devices. We design hardware and software user interfaces, as well as digital and print-based educational media. Our evaluation work ranges from quick-response product critiques to comprehensive usability tests.

Many of our recent projects have involved medical technologies, such as artificial heart pumps, hemodialysis machines, insulin pumps, medical information management software, and surgical instruments. However, we also work on consumer products, automotive tools, websites, and business applications.

Products we worked on recently:



Job Opportunity

We seek versatile human factors and user interface design specialists to join our consulting team. Applicants should have a degree related to human factors (engineering psychology), visual and interaction design, human-computer interaction, industrial design or related fields. Demonstrably strong writing and speaking skills, as well as the ability to work harmoniously with others is essential, as is taking initiative and striving for excellence in every facet of one's work.

Competency in Photoshop, Fireworks, Illustrator, and Flash is desirable because we frequently design control panels, software screens, documents, and interactive prototypes. Experimental design and statistical analysis skills are also valuable because we frequently conduct validation tests as well as comparison tests leading to marketing claims.

Finally, qualified individuals should be “natural consultants” who possess diverse technical skills, enjoy meeting new people, feel comfortable shifting gears, and manage stress well. Additionally, individuals should welcome travel opportunities and be willing to work extended hours (when necessary) to complete a job. Salary level will be commensurate with experience, knowledge, and skill level.

If interested in this opportunity, please call us to discuss your background and any applicable professional experience. Alternatively, send us a resume, a cover letter explaining your interests, and a sample of your academic or professional work.

Contact Information

Allison Yale, Human Factors Specialist

Email: allison@wiklundrd.com

Phone: 978.371.2700

Wiklund Research & Design, Inc.

152 Commonwealth Avenue

Concord, Massachusetts 01742